



ANNUAL
REPORT
2021 Q1-Q4

Our Mission



To transform the lives of patients through precision medicine, behavior sciences, and therapeutic treatments with compassion, dignity, and respect.

NeurAbilities Healthcare is the premier provider of care for individuals with neurodevelopmental and behavioral concerns. By creating the first of its kind medical and behavioral practice focused on the treatment of individuals with autism and related disabilities, NeurAbilities Healthcare delivers high quality patient outcomes in partnership with families, caretakers, and other stakeholders.

Our Values



Compassion



Collaboration



Integrity



Excellence



Joy

To provide hope and achieve positive outcomes for those we serve.

Our vision is to become the national benchmark and industry standard of care for those we serve.

NeurAbilities will provide comprehensive care for the growing number of children with neurological, behavioral and neurodevelopmental needs in PA and NJ and beyond. Through clinical excellence, operational efficiency, and exceptional patient experience, NeurAbilities is positioned for growth to meet our patients' needs into the future.



Our Vision

A Letter From The CEO



With a collaborative and expert team of clinical specialists, commitment to quality and a superior model of care, NeurAbilities Healthcare has flourished over the past year.

While we have endured a rise in COVID-19 cases, and the challenges that came along with it, our team has found ways to continue providing medically necessary services with little to no interruption in care. Within a 12-month period we opened five Autism Clinics to complement our three diagnostic centers and serve a growing number of children with autism and other developmental delays. And thanks to a dedicated and determined team, we were awarded licensing for our centers with no infractions.

The secret to our success is simple: our team. The following pages will outline statistics related to our growth, patient satisfaction, and training programs. These numbers may provide a measurable reflection of our progress, but it is the people, our employees, who are behind the patient care, the operations and the spreadsheets that make this organization a success. I could not be more proud to lead this team.

In the upcoming year we will remain focused on our vision to provide hope and achieve positive outcomes for those we serve through our unique multispecialty model. We will adhere to excellence in innovative, evidence-based and collaborative care practices that are patient focused. We will also continue to nurture a rewarding and positive work environment for our valued team, as they are at the heart of all we do.

As we prepare to expand our medical-behavioral model of care to new locations across Pennsylvania and New Jersey, I welcome you to learn more about our organization and compassionate interdisciplinary team and what makes us unique.

A handwritten signature in blue ink that reads "Kathleen Stengel".

Kathleen Stengel, BCBA, LBS

Chief Executive Officer



Ending the Diagnostic Journey

At NeurAbilities, we bring together the experts needed to provide evaluation, diagnoses and treatments for individuals across the lifespan. Our experts work collaboratively, across disciplines, to provide a seamless experience for patients and find answers to complex developmental, behavioral, neurological, and cognitive issues. This interdisciplinary approach leads to more innovative solutions to care for our patients and their families.

Individuals of all ages struggling with developmental, behavioral or neurological concerns will feel truly valued and cared for by our collaborative team. Our medical and clinical evaluation team makes informed diagnoses and therapeutic treatment recommendations based on each individual's unique concerns and needs.

Our Patients





Our Culture

Employees were recently asked about working at NeurAbilities and we were awarded FOUR Culture Badges by an independent survey company! Badges are awarded when scores are in the top 25% for all similar organizations surveyed in the past 12 months.



Supportive Managers

Employees feel the managers at NeurAbilities Healthcare care about their concerns and help them learn, grow, and succeed.

Achieved with [2021 Top workplaces survey](#)



Open Minded

Employees believe NeurAbilities Healthcare encourages different points of view.

Achieved with [2021 Top workplaces survey](#)



Innovation

Employees believe new ideas are encouraged at NeurAbilities Healthcare.

Achieved with [2021 Top workplaces survey](#)



Company Direction

Employees believe NeurAbilities Healthcare is going in the right direction.

Achieved with [2021 Top workplaces survey](#)

----- Key Areas of Growth

Medical Services



1510

New Patients Served

6337

Total Appointments

2717

Neuropsychology Visits

700

New EEG Appointments

204

New Neurogenomic Appointments

Our medical and clinical evaluation team makes informed diagnoses and therapeutic treatment recommendations based on each individual's unique concerns and needs.

----- Key Areas of Growth

ABA Treatment

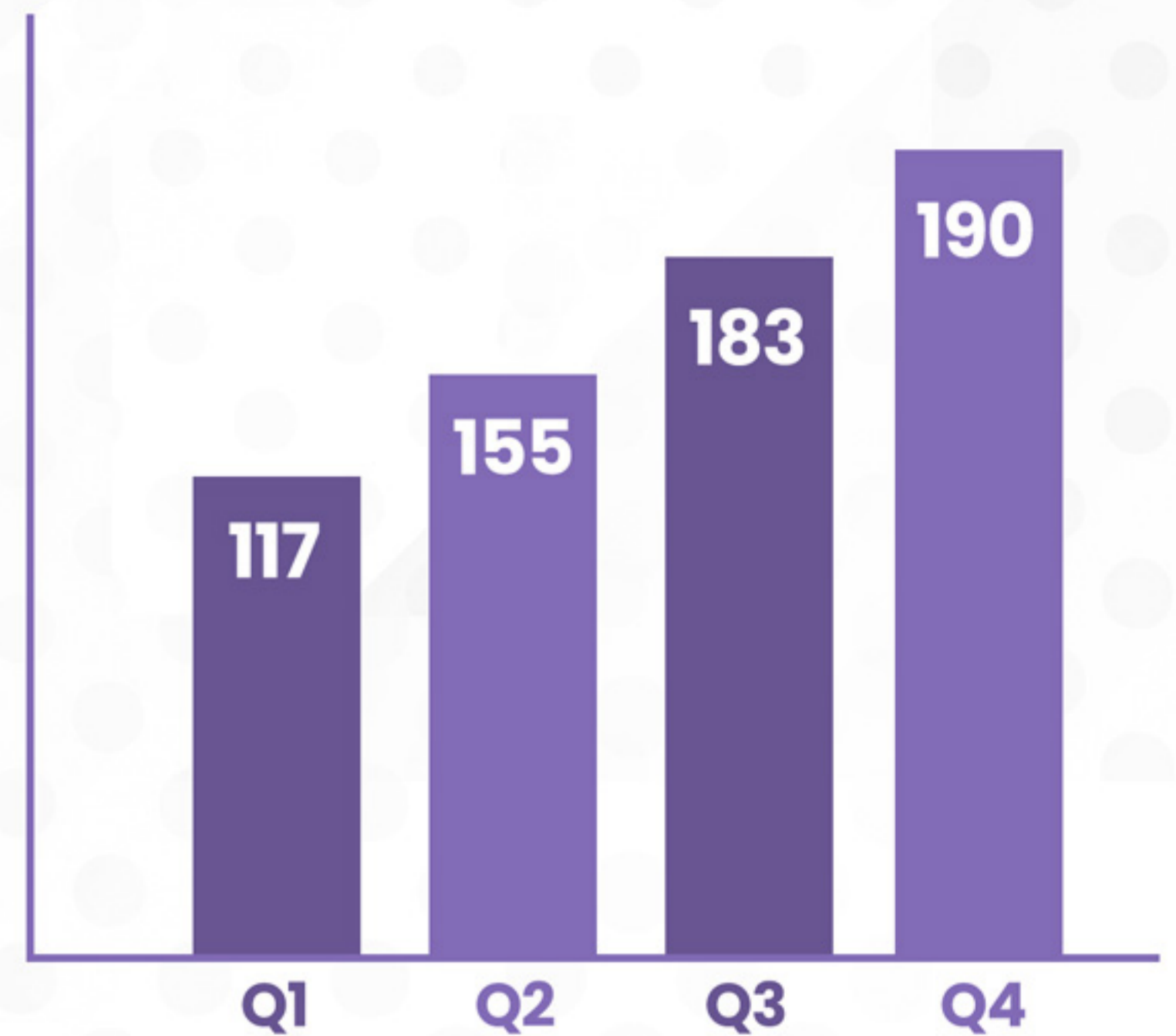


3-Year Accreditation

158

**Starts of
Care**

of Active Patients



Our evaluation and treatment professionals work collaboratively to ensure that patients and their families receive the highest and most appropriate level of care with compassion and respect.

Employee Activity

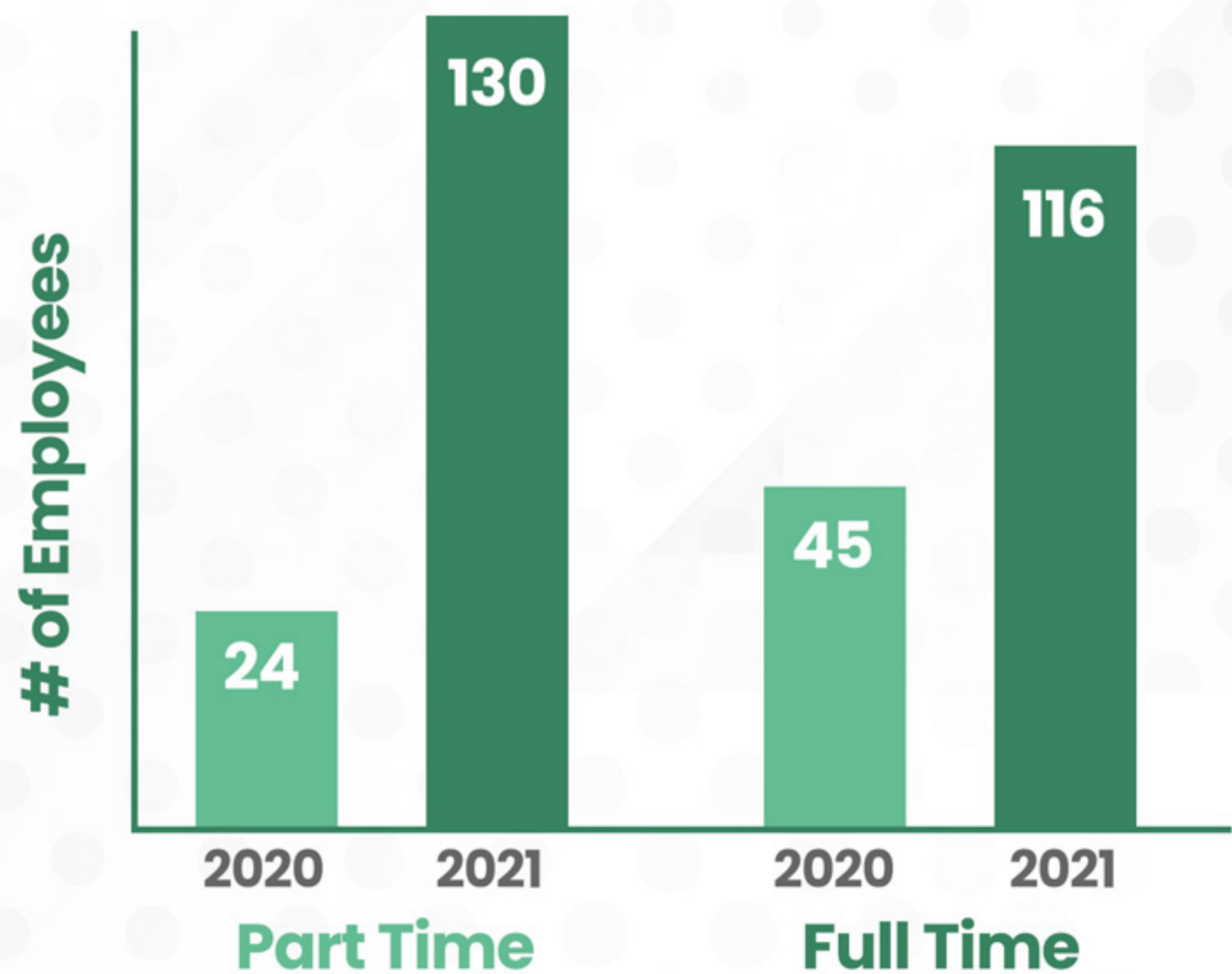


246

Total Employees

17

Professional Development Trainings



Our commitment to our organizational values starts with our team members. We employ compassionate individuals with expertise in many fields, dedication to excellence and unwavering support for patients to help them reach their goals.

100%

Staff Compliance Training

Sharing Expertise



9

Talks & Webinars

11

Posters & Articles

\$6255

Money Raised for Charity by Employees

264

Facebook Posts

4.8/5

**Patient Satisfaction
Rating**

67.9

NPS Score - ABA

Patient Experience



New Systems for Ease of Processing

The Salesforce logo is a blue cloud shape with the word "salesforce" written in white lowercase letters inside it.

salesforce

CentralReach



Advanced**MD**[™]

COVID-19 Response

COVID safety protocols were developed for all departments individually, and for the organization as a whole. When an infection is reported, contact tracing and office disinfection procedures are performed.

